

# LIVE OAK COUNTY HEALTH DEPARTMENT

PO BOX 670

GEORGE WEST, TEXAS 78022

## Re: Job Description for **Live Oak County Health Department Community Nurse Advocate**

This is a fulltime position normally structured around office hours that are in place at the Live Oak County Courthouse. Occasionally the job will require extended scheduling including sometime on weekends and evening activities.

The position requires communication skills to communicate with customers, employees, and other individuals to answer questions, disseminate or explain information, take complaints and address said complaints or transfer to individual that can. This communication may be done through various mediums – verbal, written, use of email and computer, phone, and mail. This position requires you to answer telephones, direct calls, take messages and answer questions. Necessary skills include but are not limited to compiling, copy, sort and file records of office activities, business transactions, and other activities.

The Community Nurse Advocate must be a Licensed Vocational Nurse, or Licensed Practical Nurse. They will be responsible for providing a supportive role to medical professionals to administer patient care. Their duties include taking a patient's vital signs, including heart rate or blood pressure, and recording a patient's health information and administering vaccinations.

### **Job Activities for: Live Oak County Health Department Community Nurse Advocate**

- 1) Interacting With Computers** -- Using computers and computer systems (including hardware and software) to program, write software, set up functions, enter data, or process information. Able to learn how to enter information into TWICES and/or IMMTRAC 2 as well as extract information from those programs as well.
- 2) Getting Information** -- Observing, receiving, and otherwise obtaining information from all relevant sources. Recording and updating patient histories
- 3) Communicating with Supervisors, Peers, or Subordinates** -- Providing information to supervisors, co-workers, and subordinates by telephone, in written form, e-mail, or in person.

Discussing health care issues and concerns. Be knowledgeable of HIPAA laws.

**4) Performing Administrative Activities** -- Performing day-to-day administrative tasks such as maintaining information files and processing paperwork. Act as a point of contact for a patient. Assist Administrative staff in uploading patient files into a digital database or taking phone calls from patients.

**5) Establishing and Maintaining Interpersonal Relationships** -- Developing constructive and cooperative working relationships with others and maintaining them over time.

**6) Processing Information** -- Compiling, coding, categorizing, calculating, tabulating, auditing, or verifying information or data.

**7) Documenting/Recording Information** -- Entering, transcribing, recording, storing, or maintaining information in written or electronic/magnetic form.

**8) Performing for or Working Directly with the Public** -- Performing for people or dealing directly with the public. This includes serving customers in restaurants and stores and receiving clients or guests. Maintain composure and compassion while performing medical care and/or counseling.

**9) Organizing, Planning, and Prioritizing Work** -- Developing specific goals and plans to prioritize, organize, and accomplish your work.

**10) Communicating with Persons Outside Organization** -- Communicating with people outside the organization, representing the organization to customers, the public, government, and other external sources. This information can be exchanged in person, in writing, or by telephone or e-mail.

**11) Updating and Using Relevant Knowledge** -- Keeping up-to-date technically and applying new knowledge to your job.

## **Abilities Needed for: Live Oak County Health Department Community Nurse Advocate**

- 1) Oral Comprehension** -- The ability to listen to and understand information and ideas presented through spoken words and sentences.
- 2) Oral Expression** -- The ability to communicate information and ideas in speaking so others will understand.
- 3) Speech Recognition** -- The ability to identify and understand the speech of another person.
- 4) Speech Clarity** -- The ability to speak clearly so others can understand you.
- 5) Written Comprehension** -- The ability to read and understand information and ideas presented in writing.

- 6) **Information Ordering** -- The ability to arrange things or actions in a certain order or pattern according to a specific rule or set of rules (e.g., patterns of numbers, letters, words, pictures, mathematical operations).
- 7) **Selective Attention** -- The ability to concentrate on a task over a period without being distracted.
- 8) **Communication Skills** – these may be the most important skills an LVN possesses. LVNs must communicate with patients on a routine basis.
- 9) **Time Management Skills** – An LVN frequently gives care to multiple patients at any given time. It is critical for them to manage time in an efficient manner and take care of duties before ending their shifts.
- 10) **Decision Making Skills** – A competent LVN can make the correct decision to improve patient outcomes.

### **Live Oak County Health Department Community Nurse Advocate**

Live Oak County Health Department is accepting applications for the position of a full-time Community Nurse Advocate. Must be proficient in Microsoft Office Suite, mathematics and money calculations, customer and personal service, vaccine administration, and clerical applications. Bilingual proficiency in English and Spanish is preferred.

**\*\*\* This position is Grant funded and is only a temporary position. This position is only from 09/01/2021 – 06/30/2023 unless the grant is extended past this point.\*\*\***